Privacy Policy JAKO Club App

We take the protection of your personal data very seriously. We treat your personal data confidentially and in accordance with the applicable data protection laws and this Privacy Policy.

When you download this app, register or log in to the app, and use it, various types of personal data are processed.

Personal data means any information that can be used to identify you personally. This Privacy Policy explains what data we collect, how we use it, and for what purposes. It also explains how and why this processing takes place.

JAKO AG is hereinafter referred to as "JAKO."

Data Controller and Data Protection Officer

The data controller is the respective organization to which you belong and which uses this app for its administration.

For further information or to contact your organization's Data Protection Officer, please contact your organization directly or refer to its privacy notice.

Role of JAKO

JAKO, Amtstraße 82, 74673 Mulfingen, Germany, provides this app as a data processor on behalf of independent data controllers. In this role, JAKO acts solely as a service provider and processes personal data strictly in accordance with the instructions of the respective data controller. This relationship is governed by a Data Processing Agreement pursuant to Article 28 of the General Data Protection Regulation (GDPR) between the data controller and JAKO.

If you are a data subject and have any questions regarding the processing of your personal data or wish to obtain information about such processing, please contact the organization responsible for the use of the app.

Provision of the App

Information Collected When Downloading the App

When you download the app, certain information required for the download process is transmitted to the app store you have selected (Google Play Store or Apple App Store). In particular, this may include your username, email address, account customer number, the date and time of the download, payment information, and your device's unique identifier. We have no influence over this data collection and are not responsible for it.

The contractual relationship is concluded with the respective app store provider and is governed by its terms of service, conditions of use, and privacy policy.

As part of your use of the app stores, we only process reviews that you publish about our app and the associated data. We also receive anonymous statistics from the app stores, such as the number of downloads, uninstallations, and app crashes.

Data Processing for App Provision and Hosting

Description and Purpose of Data Processing

When you access the app, it is technically necessary to transmit certain data to the web server. During an active connection, the following information is typically processed:

- IP address of the requesting device (router or mobile device),
- Date and time of the request,
- Requested URL or requested path,
- HTTP request method,
- Access status or HTTP status code,
- Size of the request and response, or the volume of data transmitted,
- User agent of the requesting device, which may include information about the browser, operating system, and device, depending on the configuration,
- Referrer, if transmitted,

- HTTP protocol information,
- Latency or duration of the request.

The data listed above is stored in log files and analyzed where necessary.

The purpose of this data processing, and our legitimate interest, is to ensure the reliable establishment of a connection and the technically error-free provision of the app, as well as to detect, prevent, and investigate attacks. The log files are also used to evaluate the stability, functionality, and security of the system.

The processing of this data is strictly necessary to provide the app.

Legal Basis for Data Processing

The legal basis for the processing of this data is Article 6(1), first sentence, point (f) GDPR.

Recipients

As part of the data processing described above, your data may be disclosed to the following categories of recipients or individual recipients, who are engaged to achieve the purposes outlined:

- Hosting and maintenance service providers: Jamit Labs GmbH, Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany, Supabase Pte. Ltd, 65 Chulia Street #38-02/03, OCBC Centre, Singapore 049513, Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland
- Webshop ("Teamshop") service provider: dc AG, Von-Linde-Str. 11, 95326 Kulmbach, Germany

In the event of security incidents or cyberattacks, data may also be disclosed on a case-by-case basis to:

- Information security consultants and IT forensic specialists
- Legal counsel,
- Law enforcement authorities,
- Courts.

Data Processing in Third Countries

As a general rule, personal data is not transferred to third countries outside the European Union (EU) or the European Economic Area (EEA), as data is stored exclusively at locations within the EU.

Should it become necessary in individual cases—for example, in the context of support services—to process data in a third country, appropriate safeguards have been implemented. These include the conclusion of Standard Contractual Clauses (SCCs) with the respective service providers to ensure compliance with the European level of data protection, or reliance on a certification under the EU-U.S. Data Privacy Framework, where applicable.

Further information can be obtained from the data controller.

Data Retention

For technical security reasons, in particular to defend against attacks on our web server, the data described above is stored for a limited period. It is deleted no later than 30 days after collection.

In individual cases involving actual or attempted attacks, the data may be retained for a longer period where necessary until the conclusion of investigations or legal proceedings, or for the establishment, exercise, or defense of legal claims.

Data contained in log files may also be retained and further processed in anonymized form for statistical purposes.

Access to and Storage of Information on End Devices

By using our app, information may be accessed from (e.g. your IP address) or stored on (e.g. cookies) your end device. Such access to or storage of information may involve the further processing of personal data within the meaning of the GDPR.

Where such access to information or storage of information is strictly necessary to ensure the technically error-free provision of our services, it is carried out on the basis of Section 25(1), first sentence, and Section 25(2) No. 2 of the German Telecommunications Digital Services Data Protection Act (TDDDG).

Where such access or storage serves other purposes (e.g. to optimize our app according to user needs), it is carried out on the basis of Section 25(1) TDDDG only with your consent in accordance with Article 6(1)(a) GDPR. You may withdraw your consent at any time with effect for the future.

The processing of your personal data is subject to the provisions of the General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (BDSG).

Further information on the processing of your personal data and the applicable legal bases can be found in the following sections describing the specific processing activities carried out within our app.

User Profile

Registration and Login

Description and Purpose of Data Processing

When you register as a user of the app, your login credentials (username and password) as well as your first and last name are processed to create your user profile and to ensure that only authorized users can log in during future sessions.

In addition, your phone number is collected to enable two-factor authentication (2FA) and further enhance the security of the login process. To verify your registration, your email address is also collected, and a confirmation email is sent to you.

The app also provides the option of Single Sign-On (SSO). This means that your app login credentials can also be used to access other JAKO services and offerings (e.g. the online shop), with authentication being handled by a centralized identity provider. For this purpose, the service provider intension GmbH is used.

To ensure that unauthorized persons cannot gain access to protected areas of the app and to detect, investigate, and prevent the misuse of login credentials, we store the following information in log files:

- Username and password
- IP address of the router or device from which access was made
- Date and time of access
- Protected pages accessed
- Failed login attempts
- Functions used within the restricted area

The log files are reviewed and analyzed either through regular spot checks or whenever suspicious activity is detected.

Cookies and similar technologies, in particular JavaScript, may be used to store and retrieve information on your device. Further details can be found above under "Data Processing in Connection with Cookies and Similar Technologies."

The purpose of this processing, and our legitimate interest, is to detect, investigate, and prevent the misuse of your login credentials.

You may supplement your user profile with additional information. The following information is mandatory:

First and last name, Gender, Date of birth, Street and house number, Postal code, City, Country

The following information is optional:

Email address, Phone number, Profile picture, Clothing size, Initials, Jersey number

The information stored in your user profile is processed for the respective purposes of the individual app functions described in the following sections.

Legal Basis for Data Processing

The processing of the data provided during registration and login is carried out for the performance of a contract or in order to take steps prior to entering into a contract, in accordance with Article 6(1)(b) GDPR.

Where data is processed to detect, investigate, and prevent the misuse of login credentials, such processing is based on our legitimate interest pursuant to Article 6(1), first sentence, point (f) GDPR, namely to ensure the secure use of the app and to protect the information processed within it.

Where cookies or similar technologies are used as part of the integration of the service, or where information is stored on or retrieved from your end device, this is carried out in accordance with Section 25(2) No. 2 TDDDG.

Recipients

As part of the data processing described above, your data may be disclosed to the following categories of recipients or individual recipients engaged to achieve the stated purposes:

- Hosting and maintenance service provider: Jamit Labs GmbH, Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany
- Webshop ("Teamshop") service provider: dc AG, Von-Linde-Str. 11, 95326 Kulmbach, Germany
- Single Sign-On (SSO) service provider: intension GmbH, Zeppelinstr. 41, 73760 Ostfildern, Germany

In the event of security incidents or cyberattacks, data may also be disclosed on a case-by-case basis to:

Information security consultants and IT forensic specialists
Legal counsel,
Law enforcement authorities,
Courts.

Data Processing in Third Countries

No personal data is transferred to third countries outside the European Union (EU) or the European Economic Area (EEA) in connection with this processing.

Data Retention

The data is processed for as long as necessary to achieve the purposes described above, but for no longer than 90 days.

In individual cases involving actual or attempted attacks, the data may be retained for a longer period where necessary until the conclusion of investigations or legal proceedings, or for the establishment, exercise, or defense of legal claims.

Creating and Managing a User Profile

Description and Purpose of Data Processing

As part of your use of the app, you can create and manage a personalized user profile. In this context, the following categories of personal data may be processed, for example:

- First and last name
- Gender
- Date of birth

- Street and house number
- Postal code, city, and country
- Email address and phone number
- Profile photo
- Clothing size and shoe size
- Sport
- Department/group affiliation or role within the club
- Licenses, such as referee or coaching licenses

The specific data processed is determined by the input form displayed when creating your user profile. Some fields are designated as mandatory, where they are required to create and maintain the user profile. Other information is optional and may be provided voluntarily. Optional information is processed only with your consent.

The processing of this data enables you to use the app in a personalized manner, makes relevant information about you available to other app users (such as members of your club), and supports club-related processes concerning you, such as the administration of memberships through the app.

Legal Basis for Data Processing

The processing of your personal data for the creation and management of your user profile is based on Article 6(1)(b) GDPR, as it is necessary for the performance of a contract.

Optional information is processed on the basis of your freely given consent in accordance with Article 6(1)(a) GDPR.

Recipients

Your personal data may be disclosed to the following recipients for the purposes described above:

- Internal departments of your club responsible for the administration and support of user profiles, as well as other app users with whom your profile is shared
- Hosting and maintenance service provider: Jamit Labs GmbH, Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany

- Webshop ("Teamshop") service provider: dc AG, Von-Linde-Str. 11, 95326 Kulmbach, Germany

Data Processing in Third Countries

No personal data is transferred to third countries outside the European Union (EU) or the European Economic Area (EEA) in connection with this processing.

Data Retention

Your profile data will be stored for as long as your user account exists.

Once your profile has been deleted, your personal data will be deleted within 30 days, unless statutory retention obligations require a longer retention period.

Membership Management and Club Administration

Membership Application and Membership Changes

Description and Purpose of Data Processing

To enable the digital application for or modification of a club membership, we provide an online application form.

If you submit an application for membership or request a change to your membership using the online form, the personal data you provide will be processed for the purpose of receiving, reviewing, and processing your request. If your application for membership is approved, the data will also be processed to establish and administer your membership.

The personal data required for membership includes:

- First and last name
- Postal address
- Email address
- Membership number
- Phone number
- Bank account details
- Information about the legal representative
- Club-specific membership information

Legal Basis for Data Processing

The processing of your personal data is carried out for the purpose of taking steps prior to entering into a contract or for the performance of a contract, in accordance with Article 6(1)(b) GDPR.

Where personal data is processed to facilitate the electronic signature process, such processing is based on our legitimate interest pursuant to Article 6(1)(f) GDPR, namely to ensure an efficient, secure, and verifiable execution of the signature process.

Where processing is necessary to comply with legal obligations (e.g. statutory tax retention requirements), it is carried out on the basis of Article 6(1)(c) GDPR.

Recipients

As part of the data processing described above, your personal data may be disclosed to the following categories of recipients or individual recipients engaged to achieve the stated purposes:

- Internal club personnel responsible for processing membership applications
- Hosting and maintenance service provider: Jamit Labs GmbH, Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany

Data Processing in Third Countries

No personal data is transferred to third countries outside the European Union (EU) or the European Economic Area (EEA) in connection with this processing.

Data Retention

The personal data collected in connection with your membership application will be stored in the app for as long as your user account exists.

If you or another authorized app user deletes your user account, your personal data will be deleted within 30 days, unless statutory retention obligations require a longer retention period.

Payment Processing

Description and Purpose of Data Processing

To enable payments to the club, the payment service Stripe is integrated into the app. Stripe allows cashless payment transactions to be processed through the app and may be used for payments to the club (e.g. membership fees or payments for sports courses).

To use the payment service, users must provide their payment details, typically in the form of credit card information or bank account details.

For each transaction processed through Stripe, the user's payment data is processed by the payment service provider. The data processed may include:

- First and las name,
- Postal address,
- Email address,
- IP address,
- Phone number,
- Credit card number,
- Account balance, transaction history and available overdraft credit.

Legal Basis for Data Processing

The legal basis for processing personal data for the purpose of payment processing is the performance of a contract in accordance with Article 6(1)(b) GDPR.

Recipients

As part of the use of the payment service, the data collected through the app is transferred to the following recipient:

- Stripe Payments Europe, Limited (SPEL) 1 Grand Canal Street Lower, Grand Canal Dock, Dublin D02 H210, Ireland

Please note that we generally have no control over any further processing of personal data carried out independently by Stripe.

For more information on how Stripe processes personal data, please refer to Stripe's Privacy Policy: https://stripe.com/privacy.

Data Processing in Third Countries

When using the Stripe payment service, your personal data may also be processed in countries outside the European Union (EU) and the European Economic Area (EEA), in particular by Stripe, Inc. in the United States.

For transfers of personal data to the United States, the European Commission has adopted an adequacy decision pursuant to Article 45(1) GDPR for companies certified under the EU-U.S. Data Privacy Framework.

Stripe, Inc. is certified under the EU-U.S. Data Privacy Framework and has committed to complying with the applicable European data protection standards. Its certification can be verified via the Data Privacy Framework Participant Search available at dataprivacyframework.gov.

Data Retention

Your personal data will be stored for as long as necessary to process the payment transaction. Thereafter, it may continue to be stored where required to comply with applicable statutory retention obligations.

Contacting the Club via the Contact Form

Description and Purpose of Data Processing

If you use the contact form to send inquiries to your club, the information you provide in the inquiry form, including the personal data entered therein, will be processed for the purpose of handling your request and responding to any follow-up questions.

Providing your email address is required in order to respond to your inquiry. Providing your first and last name and phone number is optional.

Legal Basis for Data Processing

The legal basis for processing your personal data is our legitimate interest in responding to your inquiry pursuant to Article 6(1)(f) GDPR. Where your inquiry is aimed at the conclusion of a contract, the processing is additionally based on Article 6(1)(b) GDPR.

Recipients
As part of the data processing described above, your personal data may be disclosed to the following categories of recipients or individual recipients engaged to achieve the stated purposes:

- Internal club personnel responsible for handling inquiries
- Hosting and maintenance service provider: Jamit Labs GmbH, Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany

Data Processing in Third Countries
No personal data is transferred to third countries outside the European Union (EU) or the European Economic Area (EEA) in connection with this processing.

Data Retention
Your personal data will be deleted within three months after your inquiry has been resolved, unless statutory retention obligations require a longer retention period.

Push Notifications, Mailings, and Member Communications

Description and Purpose of Data Processing

As part of the use of the app, the individuals responsible within your club, as well as the designated authorized dealer, may inform club members about current club news, events, activities, appointments, promotions, and other relevant matters. This is done via push notifications, email mailings, and by publishing information within the app.

For these purposes, the following categories of personal data may be processed:

- Email address
- User ID or internal membership identifier
- First and last name,
- Club affiliation,
- Membership status,
- Role or function within the club (e.g. member, coach, guest, administrator, or another functional role),
- Team, group, or department affiliation,

- Communication preferences, such as consent to or objection against push notifications, email notifications, or specific categories of information,
- Push token or device/app instance token required for the delivery of push notifications,
- Device and platform information, such as operating system, app version, and language settings, where necessary for the delivery or display of notifications,
- Content of the notification or mailing,
- Date and time the notification or mailing was sent,
- Delivery status (e.g. successfully delivered, failed, or rejected),
- Date and time of the creation, modification, or publication of club news, events, activities, or appointments,
- Recipient group or distribution list (e.g. all club members, specific teams, groups, roles, or departments),
- Information about courses and appointments in which the user participates,
- Technical log data related to the transmission and retrieval of notifications, including in particular the IP address, time of access, user agent, requested URL or function, HTTP status code, and the volume of data transmitted.

The data is processed to ensure that club members receive timely and reliable information through the app and to enable the technical delivery and provision of notifications and other communications.

With your consent, your personal data may also be shared with authorized dealers, who may send you promotional offers and marketing information via push notifications.

Legal Basis for Data Processing

The processing of your personal data for the purpose of sending push notifications and email mailings is based on your consent in accordance with Article 6(1)(a) GDPR.

The publication of general club information within the app is based on our legitimate interest pursuant to Article 6(1)(f) GDPR in ensuring effective communication within the club.

Recipients

As part of the data processing described above, your personal data may be disclosed to the following categories of recipients or individual recipients engaged to achieve the stated purposes:

- Internal club personnel responsible for club communications
- Authorized dealers supplying your club with sports equipment and related products
- Hosting and maintenance service provider: Jamit Labs GmbH, Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany

Data Processing in Third Countries

No personal data is transferred to third countries outside the European Union (EU) or the European Economic Area (EEA) in connection with this processing.

Data Retention

The personal data processed for the purpose of sending push notifications and email mailings will be retained for the duration of your membership or until you withdraw your consent, whichever occurs first.

Following the withdrawal of your consent or the termination of your membership, your personal data will be deleted within 30 days, unless statutory retention obligations require a longer retention period.

Publication of Photographs

Description and Purpose of Data Processing

As part of the club's activities and public communications, photographs of club members and club events may be published within the app. The following categories of personal data may be processed:

- Photographs (portrait photos as well as photos in which individuals appear only incidentally)
- Name, club affiliation, and role/function within the club

The publication of these photographs serves the purposes of promoting the club, showcasing club life, reporting on club events and sporting activities, and fostering a sense of community and club identity.

Legal Basis for Data Processing

As a general rule, the publication of photographs is based on the explicit consent of the individuals depicted or, in the case of minors, the consent of their legal guardians, in accordance with Article 6(1)(a) GDPR.

For photographs in which individuals appear only incidentally (e.g. photographs taken at club events), publication may also be based on the club's legitimate interest in reporting on its activities and conducting public relations, pursuant to Article 6(1)(f) GDPR.

Recipients

As part of the data processing described above, your personal data may be disclosed to the following categories of recipients or individual recipients engaged to achieve the stated purposes:

- Internal club personnel responsible for club communications
- Other app users who have access to the club's published content
- Hosting and maintenance service provider: Jamit Labs GmbH, Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany

Data Processing in Third Countries

No personal data is transferred to third countries outside the European Union (EU) or the European Economic Area (EEA) in connection with this processing.

Data Retention

Photographs will be retained until you withdraw your consent or for the duration of the respective club communication in which they are used. They will subsequently be removed from the app.

Booking of Sports Facilities, Courses, and Similar Services.

Description and Purpose of Data Processing

The app enables users to book sports facilities, sports courses, and similar offerings digitally. In this context, the following categories of personal data may be processed:

- First and last name, as well as the membership number of the person making the booking

- Contact details (email address or phone number) of the person making the booking
- Booking details, including the date, time, and the booked sports facility or booking slot
- Where a booking is subject to a fee, payment information, such as bank account details

The data is processed to enable the efficient booking, administration, and management of sports facilities and booking slots through the app. This also includes communication relating to bookings (e.g. booking confirmations, changes, and cancellations) and, where applicable, payment processing.

Legal Basis for Data Processing

The processing is carried out on the basis of Article 6(1)(b) GDPR, as it is necessary for the performance of a contract or for taking steps prior to entering into a contract.

Where processing is required to comply with legal obligations (e.g. statutory tax retention requirements), it is based on Article 6(1)(c) GDPR.

Recipients

As part of the data processing described above, your personal data may be disclosed to the following categories of recipients or individual recipients engaged to achieve the stated purposes:

- Internal club personnel responsible for the administration of sports facilities and bookings
- Payment service providers or banks
- Hosting and maintenance service provider: Jamit Labs GmbH, Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany

Data Processing in Third Countries

No personal data is transferred to third countries outside the European Union (EU) or the European Economic Area (EEA) in connection with this processing.

Data Retention

Booking data will be stored in the app until the date of the booked activity and will then be deleted.

Payment data will be retained until the payment has been fully processed and, where required, for the duration of any applicable statutory retention periods.

Event Announcements and Event Management

Description and Purpose of Data Processing

The app allows the club to announce events, such as club celebrations or general meetings, and to manage attendance through RSVP functionality (accepting or declining invitations).

For this purpose, the administrator responsible for the event may view your:

First and last name, RSVP status (acceptance or decline)

Your personal data is processed to facilitate the efficient planning, organization, and administration of club events.

Legal Basis for Data Processing

The processing of your personal data is based on the legitimate interest pursuant to Article 6(1)(f) GDPR in ensuring the efficient and smooth organization of club events.

Where an event serves the performance of contractual obligations, the processing is additionally based on Article 6(1)(b) GDPR.

Recipients

As part of the data processing described above, your personal data may be disclosed to the following categories of recipients or individual recipients engaged to achieve the stated purposes:

- The event administrator and internal club personnel responsible for organizing club events
- Hosting and maintenance service provider: Jamit Labs GmbH, Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany

Data Processing in Third Countries

No personal data is transferred to third countries outside the European Union (EU) or the European Economic Area (EEA) in connection with this processing.

Data Retention

The personal data relating to your participation in an event will be stored in the app until the date of the event and will subsequently be deleted.

Processing of Children's Personal Data

If children under the age of 16 use the club app and its functions described in this Privacy Policy, the associated processing of personal data is carried out on the basis of the consent of the child's legal guardian(s), in accordance with Article 6(1)(a) and Article 8 GDPR, as provided to the respective club.

Teamshop

Description and Purpose of Data Processing

The app provides a link to the JAKO Teamshop. If the person responsible within your club places an order for sports equipment or club apparel on behalf of club members through the Teamshop, the following personal data of the respective club members may be used for this purpose:

- First and last name
- Street
- House number
- Postal code
- City
- Email address
- Phone number
- Initials
- Clothing size
- Jersey number

The data is processed solely for the purpose of handling and fulfilling the order placed through the Teamshop.

Legal Basis for Data Processing

The processing is carried out on the basis of Article 6(1)(b) GDPR, as it is necessary for the performance of a contract.

Recipients

- As part of the data processing described above, your personal data may be disclosed to the following recipient:
- JAKO AG, Amtstraße 82, 74673

Data Processing in Third Countries

No personal data is transferred to third countries outside the European Union (EU) or the European Economic Area (EEA) in connection with this processing.

Data Retention

The personal data is used only for the duration of the ordering process and is no longer accessible to the club once the order has been completed.

Where the data originates from your user profile, it will continue to be available there in accordance with the applicable retention periods for your profile.

For further information on the processing of personal data of the purchaser and, where applicable, other individuals in connection with purchases from JAKO, please refer to the JAKO Privacy Policy at:

https://www.jako.com/en/info/privacy/ (or the current privacy policy available on the JAKO website).

Data Disclosure and Recipients

Your personal data will not be disclosed to third parties except in the following cases:

- where such disclosure has been explicitly described in the respective section of this Privacy Policy relating to the specific processing activity;,
- where you have given your explicit consent pursuant to Article 6(1)(a) GDPR,

- where disclosure is necessary pursuant to Article 6(1)(f) GDPR for the establishment, exercise, or defense of legal claims, provided there is no reason to assume that you have an overriding legitimate interest in preventing the disclosure of your data,
- where disclosure is required pursuant to Article 6(1)(c) GDPR to comply with a legal obligation; or
- where disclosure is necessary pursuant to Article 6(1)(b) GDPR for the performance of a contract with you.

External service providers are engaged to provide this app and its functionalities. Where required, Data Processing Agreements in accordance with Article 28 GDPR have been concluded with these service providers.

Retention of Personal Data

Personal data is retained for the periods required under the applicable statutory retention obligations (e.g. under commercial and tax law). Once the applicable retention period has expired, the relevant data is routinely deleted.

Where personal data is required for the performance of a contract or for taking steps prior to entering into a contract, or where there is a legitimate interest in continued storage, the data will be deleted once it is no longer required for those purposes or once you have exercised your right to withdraw your consent or object to the processing, where applicable.

Your Rights

The applicable data protection laws grant you the following rights with respect to the processing of your personal data by the data controller:

Right of access (Article 15 GDPR):

You have the right to request information about the personal data processed concerning you. In particular, you may request information about the purposes of the processing, the categories of personal data concerned, the categories of recipients to whom your personal data has been or will be disclosed, the planned retention period, the existence of the right to rectification, erasure, restriction of processing or objection, the existence of a right to lodge a complaint with a supervisory authority, the source of your personal data where it was not collected

directly from you, and the existence of automated decision-making, including profiling, together with meaningful information about the logic involved.

Right to rectification (Article 16 GDPR):

You have the right to request the immediate correction of inaccurate personal data concerning you or the completion of incomplete personal data stored by the data controller.

Right to erasure (Article 17 GDPR):

You have the right to request the deletion of your personal data, unless processing is necessary for exercising the right to freedom of expression and information, for compliance with a legal obligation, for reasons of public interest, or for the establishment, exercise, or defense of legal claims.

Right to restriction of processing (Article 18 GDPR):

You have the right to request the restriction of the processing of your personal data where you contest the accuracy of the data, where the processing is unlawful but you oppose its erasure, where the data is no longer required by the data controller but you require it for the establishment, exercise, or defense of legal claims, or where you have objected to the processing pursuant to Article 21 GDPR.

Right to data portability (Article 20 GDPR):

You have the right to receive the personal data you have provided to the data controller in a structured, commonly used, and machine-readable format or to request that it be transmitted to another data controller, where technically feasible.

Right to lodge a complaint (Article 77 GDPR):

You have the right to lodge a complaint with a supervisory authority. As a rule, you may contact the supervisory authority responsible for the federal state in which the data controller is established or the supervisory authority of your habitual residence or place of work.

Right to withdraw consent (Article 7(3) GDPR):

You have the right to withdraw any consent you have previously given at any time with effect for the future. The withdrawal of consent does not affect the lawfulness of any processing carried out on the basis of your consent before its withdrawal.

Right to Object

Where your personal data is processed on the basis of legitimate interests pursuant to Article 6(1)(f) GDPR, you have the right, pursuant to Article 21 GDPR, to object to the processing of your personal data on grounds relating to your particular situation.

Where your objection relates to the processing of your personal data for direct marketing purposes, you have a general right to object at any time without having to provide reasons related to your particular situation.

Provision of Personal Data

You are under no legal obligation to provide your personal data. However, the use of this app and its individual features is only possible if the required personal data is provided.

Automated Decision-Making / Profiling

No automated decision-making or profiling within the meaning of Article 22 GDPR takes place.

Version and Updates

This Privacy Policy may be amended or updated where necessary to ensure compliance with applicable data protection laws. The version of the Privacy Policy that is current at the time of your use of the app shall apply.

Version of this Privacy Policy: July 1, 2026.